# FAQ GYMKANA 994





Watch the Gymkana 994 in action at the following link:

http://bit.ly/2NcS660





#### **KEYLINE USA**

31336 Industrial Parkway, Suite #3 North Olmsted, OH - 44070 Telephone +1 440 716 8006 Fax +1 216 803 0202

# FAQ - GYMKANA 994

# Q. WHAT IS INCLUDED WITH THE MACHINE?

A. The machine, the console, the power cables, the tool kit and the manual.

#### Q. HOW DO I KNOW WHEN A NEW SOFTWARE UPDATE IS AVAILABLE?

A. Software updates will be available approximately 10x per year. After registering your machine, you will be notified when a new update is available.

#### Q. WHAT TYPE OF KEYS DOES THE GYMKANA 994 DUPLICATE?

A. The Gymkana 994 duplicates high security and double-sided edge cut automotive keys with the standard universal clamp. 6-cut Tibbe keys can be cut with the optional H clamp.

#### Q. WHAT CLAMPS DO I NEED TO CUT KEYS?

A. The Gymkana 994 requires the universal U clamp for high security and edge cut keys, the V clamp for VW and Jeep Wrangler and the H clamp for 6-cut Tibbe keys.

#### Q. WHAT ADAPTORS DO I NEED?

A. No adaptors or tip stops are needed.

# Q. HOW DIFFICULT IS IT TO CHANGE OUT CLAMPS?

A. Simply loosen the setscrew on the carriage using the wrench that is provided, and slide out the U clamp, then insert the new clamp and tighten the setscrew. It only takes a couple of seconds.

# Q. DO I HAVE TO RECALIBRATE THE GYMKANA EACH TIME I CHANGE A CLAMP?

A. NO. Once the clamps are calibrated the Gymkana 994 retains the information.

#### Q. WHEN I WANT TO CUT A KEY FOR A DIFFERENT VEHICLE HOW DO I KNOW WHICH CLAMP TO USE?

A. Once all clamps have been calibrated, Gymkana 994 will inform the operator when to remove the current clamp and what clamp to install for the selected vehicle.

#### Q. IS THERE A VACUUM ATTACHMENT AVAILABLE?

A. A vacuum attachment will be available in the near future.

# Q. WHAT IS THE WARRANTY ON THE GYMKANA 994?

A. The Gymkana 994 includes 2 years of warranty, with the exception of consumables.





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# Q. IS THERE TECH SUPPORT IF I NEED HELP?

A. Keyline USA has an excellent, highly trained service team based out of Cleveland, OH for all Keyline product support, including the Gymkana 994. We assist all our customers through the phone, Skype, or TeamViewer. Our phone number is +1 440 716 8006.

# Q. HOW DO I GET SOFTWARE UPDATES?

A. Keyline USA is proud to provide 2 years of free software updates. Software updates are done via USB memory stick or Internet.

# Q. HOW MUCH DO THE SOFTWARE UPDATES COST?

# A. Software updates are free for the first 2 years (24 months)

After 2 years (24 months) you will have the option to purchase a Software Subscription to access a new code series or cards that are added to the Liger Software. Contact your distributor for pricing.

# Q. DO I NEED A WI-FI NETWORK TO OPERATE THE GYMKANA 994?

A. The machine is operated through our Keyline industrial console. The Keyline console works through direct connection, rather than relying on a WI-FI network. The complete database of keys is built-in.

#### Q. WHO IS IT DESIGNED FOR?

A. Gymkana 994 is designed for all automotive dealers who wish to streamline their everyday operation with the fastest, easiest and most reliable machine ever conceived by Keyline.





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